

Domestic sales and delivery terms in Finland

Prices: Prices (VAT excluded) are stated in the effective and valid Profican Oy catalogs. Current value added tax (VAT) will be added to the prices. Stated prices are for stocked items with interim sales reservation. Packaging and shipping fees will be added to the prices.

Terms of delivery: Incoterms FCA Kalajoki (Free Carrier in the named place). If separately agreed, Profican Oy can arrange shipping. In such cases, the liability of risk will still follow the original Terms of Delivery - packaging and shipping fees will be charged from the customer.

Delivery time: Normal delivery time for stocked items is 2 work days. Other delivery times are to be agreed on. Fast deliveries are made on best effort basis.

Order quantity: The package quantity is stated in the product catalogs or price sheets, there are no minimum order quantities.

Terms of payment: Payment terms must be agreed before a delivery can be made. A positive credit decision is a prerequisite for the buyer's credit limit. Profican Oy has the right to withdraw the buyer's credit if the customer fails to meet the agreed payment terms. The goods remain as property of the seller until they have been fully paid.

Returns and compensations: When goods are returned due to an error by Profican Oy, full compensation will be given, including the packaging and domestic shipping costs. Profican Oy must be contacted within 8 days from receiving the goods: returnable goods, return process and compensation must be agreed on. Profican Oy cannot be held responsible for any indirect costs caused by the error. The amount of compensation is limited to the value of the goods and domestic shipping costs. In case mistake is made by the customer, any returns and compensations must be agreed with the person responsible for the sales. Maximum compensation in such cases is 80% of the original value of the goods. Packaging and shipping costs will not be compensated. Profican Oy will not compensate damage caused in transit. In such cases compensation shall be sought from the carrier or insurance company if the goods have been insured. Custom or special customer orders will not be compensated. All returned items must be unused, as new and in re-sellable condition. Copy of the original order documentation or invoice and contact details for both parties must be included with the returned goods.

Transport damage: Transport damage, including damaged packaging, must be noted in the waybill or dispatch note. Compensation claim must be made to the responsible shipping company or, if goods are insured, to the insurance company. Profican Oy will not compensate goods damaged during transportation or insure goods unless specifically and separately agreed.

Product information: The customer must perform necessary analyzes and calculations to ensure mechanical integrity and safety. The customer must ensure the goods and materials are suitable for the designed application. All information and specifications stated in the catalogs are for informational purposes only, Profican Oy cannot be held accountable, in any form, for possible mistakes or errors.

Other: General terms NL 01 are followed if not agreed differently by both parties

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